

CATHOLIC FUNERAL & CEMETERY SERVICES

# Parish Resource Guide



CFCS SAN JOSÉ

**cfcs**  
*Living Our Mission*



## *A Changing Landscape for End-of-Life Services*

In the past, parishioners would seek end-of-life guidance through the Church and Funeral Home. Today, choices are great and services are fragmented. Without proper education and guidance, this can be an unorganized process, disrupting the grieving process and falling out-of-line with Catholic Funeral Traditions.

## *Living Our Mission*

CATHOLIC FUNERAL & CEMETERY SERVICES (CFCS) OF SAN JOSÉ, IS A MINISTRY OF THE CATHOLIC CHURCH, FOUNDED IN FAITH AND DEDICATED TO PROVIDING EDUCATION, SUPPORT AND PROFESSIONAL SERVICES. AS AN EXTENSION OF THE PARISH, CFCS IS COMMITTED TO SUPPORTING OUR PARISH COMMUNITIES AND THE FAMILIES WE SERVE, AT ALL TIMES GUIDED BY FAITH, TRADITIONS AND FINANCIAL PREFERENCES OF OUR FAMILIES.



A MINISTRY OF THE  
DIOCESE OF SAN JOSÉ

## **CFCS MISSION PROGRAMS** *Helping to Support Our Community*

### **MOTHER TERESA PROGRAM**

#### *Financial Assistance*

Our financial assistance program for those individuals in our community who would otherwise not be able to afford a proper funeral and or cemetery services. No family is ever turned away! (CFCS mortuary where applicable)

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### **ALL SOULS REMEMBRANCE PROGRAM**

#### *FREE inurnment of cremated remains*

CFCS offers at no charge to anyone who has cremated remains at home or is considering scattering, a dignified committal of the remains in our All Souls Remembrance sections at our cemeteries.

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### **FAMILY HERITAGE PROGRAM**

#### *Keeping Families Together*

A unique program, allowing families the ability to stay together, by transforming existing graves, crypts and niches, already owned by the family into a Family Estate.

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### **PARISH GRIEF SUPPORT PROGRAM**

#### *Parish Support Program*

CFCS provides, free of charge, to any parish, a complete Parish grief support program. This program will provide all of the essential support tools for starting a grief support program at your Parish.





# What is the CFCS Parish Outreach Program?

This program is designed to assist in the education to parishioners on the Catholic Rites of The Order of Christian Funerals, the Mission Programs we provide and, answering questions about end-of-life services and planning.

Our Outreach Program started over 10 years ago as a request made by many parishes wanting education for parishioners on end-of-life services and planning. From this request, we have and continue to work with parishes and clergy to provide education and guidance to parishioners.

## THE CFCS OUTREACH PROGRAM PROCESS

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### PLANNING

- Meeting with Clergy and Staff to review the CFCS outreach program and process
- Scheduling of outreach presentation dates throughout the year
- Reviewing the parish letter to communicate the outreach events
- Reviewing the CFCS survey we use to understand parishioners end-of-life needs

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### ENGAGEMENT

- CFCS will mail out a parish letter to your parishioners at no cost, about upcoming outreach events
- A survey regarding end-of-life needs will accompany the parish letter to understand the needs of your parish community
- CFCS will "Clean up" your registered parishioners list, identifying bad addresses, and saving you money on your future mailings
- We never solicit to your parishioners, as we are dedicated to educating families

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### EDUCATE

- On the scheduled dates, we will conduct 15 minute presentations after each Mass
- An introduction to who we are as a ministry of the diocese and an extension of our parishes
- Education on the Catholic Rites in the Order of Christian Funerals
- Review of CFCS Mission Programs and end-of-life planning
- Overview of the Catholic Cemeteries and Funeral Homes (Funeral where applicable)

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### COMMUNICATE

- CFCS will provide the survey responses on your parishioners end-of-life needs. This provides valuable information for the parish regarding future planning
- We will provide a list of the "Bad contact information" from your registered parishioners list you provided CFCS
- We will report on the outreach presentation feedback received from your parishioners during the event
- CFCS will follow up with families requesting further information regarding education or planning cemetery and funeral services

## *Founded in Faith*

As an extension of our Parishes, a ministry of the Diocese of San José, we take our responsibility as a ministry much farther than the scope of our services.

We are honored to assist your parish in any way we can, through our outreach and mission programs, or special support programs offered to help support parishes, such as festivals or resources like our Grief Ministry program for parishes.

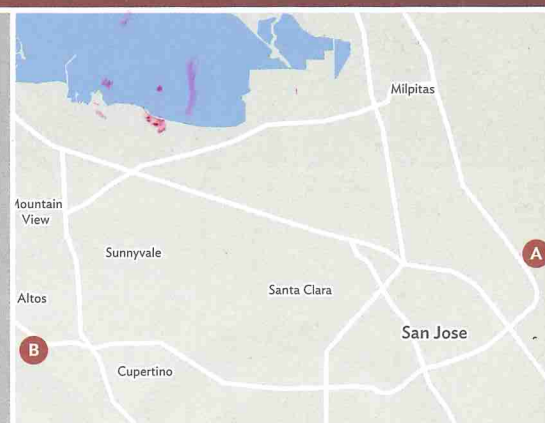
### CATHOLIC FUNERAL & CEMETERY SERVICES

*Director of Cemeteries:*

**HEATHER GLOSTER**

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[cfcssanjose.org](http://cfcssanjose.org)



**A Calvary Catholic Cemetery**  
2650 Madden Avenue  
San Jose, CA 95116  
(408) 258-2940

**B Gate of Heaven Catholic Cemetery**  
22555 Cristo Rey Drive  
Los Altos, CA 94024  
(650) 428-3730